

Uses

■ Fax to Email Service

Our Fax to Email Service is a Free Service which will allow you to receive Faxes in your Email Inbox without having to use a Fax Machine. Our System will automatically detect an incoming Fax to your Number, then converts the Fax to an Image (TIFF-format) and Emails the Image to your chosen Email address. Our System can handle Ten of Thousands of Faxes at the same time, so if you use our Fax to Email Service, your Fax Number will never be busy.

■ Voice to Email Service

Our Voice to Email Service is also Free, you can Set Up the Routing for your Number so it Automatically 'Diverts' the Call if the Number is Busy or Unanswered to our Automated Voice Message Service. Our system then Records the Callers Message, converts the Recording to a sound file (WAV-format) and Emails the file to your chosen Email Address.

■ International Routing

Some Organisations do not have a physical presence in the UK but want to have a UK Telephone Number for their Customers or Suppliers to call them on. Our Numbers can be Routed to any Landline or Mobile Number anywhere in the World, some Call Charges may apply.

■ Hunt Group Plan

You can Set Up a Hunt Group Plan on any of our Numbers so your Calls are Automatically 'Diverted' to up to 3 different Destinations if one of your Destinations is Busy or Unanswered.

■ Main Sales and Enquiry Lines

Use one of our Numbers as your Main Sales Telephone Number. You can simply Route the Number to a single Landline Number or Call Centre or use the Hunt Group Plan Service so you Never Miss a Sales Calls. Most Sales Lines use 0800, 0845, 0844 and 0870 Non Geographic Numbers.

■ Customer Services and Support Lines

Use one of our Numbers as your Main Customer Services or Support Telephone Number. You can simply Route the Number to a single Landline Number, Call Centre, IVR Application or use the Hunt Group Plan so you never Miss a Call. Most Customer Services Lines use 0845, 0844, 0870 and 0871 Non Geographic Numbers and 09 Premium Rate Numbers.

■ Temporary or Advertising Number

You may want to use one of our Numbers Temporarily for a Specific Advert for a Special Offer or Promotion, when the Special Offer or Promotion has expired, you can stop using the Number and Callers will hear a Voice Message.

■ Individual Direct Lines

Use a Separate Number for each Person or for each Department. We can offer Sequential Blocks in all of our Number Ranges.

TTNC Limited – The Telephone Number Company

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Member of Otelo - Office of the Telecommunications Ombudsman