

0300 UK WIDE NUMBERS

Designated 0300 Numbers for charities from £20 a year

If you're a registered charity, public sector or other not-for-profit organisation then this is the number range for you. Ofcom has specifically set this number range aside to only be used by these types of organisation. But that's not the only benefit of this range for you.

Attract a national audience with a low cost number for mobile callers



Numbers start at just £20 a year, with more memorable numbers available



Designed specifically for charities, public sector and not-for-profit organisations



Using this special number range can **help strengthen the public's perception of you**



It costs the same to call as a landline, so is free if you have inclusive minutes

Guidance on bodies eligible to use an 0300 number

Ofcom considers that the bodies eligible to use 0300 numbers should meet at least one of two basic criteria:

- ▶ They should appear on one of the lists of appropriate bodies, maintained by other organisations that are indicated by Ofcom in the 'Guidance on bodies eligible to use 030 telephone numbers'.

OR

- ▶ They should fulfill any of the other criteria indicated by Ofcom in the [Guidance on bodies eligible to use 030 telephone numbers](#). This document can be found on Ofcom's website and will be updated when necessary. You can view the document online via the link below:
<http://stakeholders.ofcom.org.uk/telecoms/numbering/guidance-tele-no/030-guidance/030-current-guidance/>

What if 0300 Numbers aren't for you?

If you don't fit into this criteria, you should look to use [0333 numbers](#). These numbers are available for use by any person, business or organisation. Find out more about 0333 numbers at the following link: <http://www.ttnc.co.uk/phone-numbers/0333-numbers/>

Pay As You Go for calls to your 0300 numbers

Much like a PAYG mobile, you buy call credit in advance and we deduct the call charges from this as you receive calls. It's a great way for you to just pay for the time that you spend on each of your calls and take complete control of how often you're paying out for call credit.

- ▶ **No regular payments**, top up when you need to through your online account.
- ▶ Use the **Automatic Top Up** service to add credit when it's needed.
- ▶ **Your call credit doesn't have a time limit**, it only goes down because of the calls you get.
- ▶ **Receive free Email and SMS alerts** when your credit is running low.

Top Up amounts, call charges and amount of minutes

£25	Landline rate	Mobile rate	Landline mins	or	Mobile mins
	2p	10p	1,250		250
£50	Landline rate	Mobile rate	Landline mins	or	Mobile mins
	2p	10p	2,500		500

The rates shown are per minute and based on forwarding to a UK destination. A minimum cost of 1p applies to each chargeable call. [View all rates here](http://www.ttnc.co.uk/phone-numbers/0300-numbers/pay-as-you-go/) (http://www.ttnc.co.uk/phone-numbers/0300-numbers/pay-as-you-go/).

Keep the call credit on your account topped up

You're in charge of adding more call credit. You're in charge of checking how much call credit you have, although we do help you out with this. One way we've developed for you to do this is through [myTTNC](http://www.ttnc.co.uk/myttnc/) (http://www.ttnc.co.uk/myttnc/). This is your online control panel through which, at any point, you can log in and check your call credit balance and top up when you need to.

Pay Monthly for calls to your 0300 Numbers

On one of our Pay Monthly tariffs you'll be adding a fixed amount of call credit to your account on the 1st of each month. We'll then deduct your call charges from this based on how many seconds you're on the call.

- ▶ **Get our lowest call forwarding rates** to both UK landlines and mobiles; so you get more minutes for your money.
- ▶ **No fixed term contracts**, you're on a rolling monthly renewal so you won't get tied to the wrong tariff.
- ▶ **Upgrade (or downgrade) between tariffs** when you need to so you get the best tariff.
- ▶ **Receive free Email and SMS alerts** when your credit is running low; add call credit to your account as back up to cover any additional call charges in a month.
- ▶ If you use all your monthly allowance there's no change to the rate, **you always get the best forwarding rates.**

Tariffs, inclusive minutes and additional call charges

£10	Landline mins 500	or	Mobile mins 155	Landline rate 2p	Mobile rate 6.5p
£15	Landline mins 800	or	Mobile mins 275	Landline rate 1.9p	Mobile rate 5.5p
£25	Landline mins 1,400	or	Mobile mins 500	Landline rate 1.8p	Mobile rate 5p
£45	Landline mins 2,795	or	Mobile mins 1,000	Landline rate 1.7p	Mobile rate 4.5p
£60	Landline mins 4,000	or	Mobile mins 1,500	Landline rate 1.5p	Mobile rate 4p

The rates shown are per minute and based on forwarding to a UK destination. A minimum cost of 1p applies to each chargeable call. [View all rates here](http://www.ttnc.co.uk/phone-numbers/0300-numbers/pay-monthly/)

Add call credit to your account at the start of each month

At the start of each month, your account will be topped up with your monthly allowance of call credit. Any credit you had left from the previous month is cleared first; it doesn't rollover.

— New to virtual numbers? Here's a guide to how they work —



Buy a number to use on your website, business stationary or on the side of your van



You set up your number to forward to your mobile or landline (or even both)



When someone calls, we forward the call to you and you answer it as normal

— Get an 0300 Number and get the Essential Package free —

Some providers will charge you to make the simplest of changes to your virtual numbers; but we don't believe in that. We want you to have control of your numbers and give you the tools to really make the most of them.

You can see all included services [here](http://www.ttnc.co.uk/call-management/essential/) (http://www.ttnc.co.uk/call-management/essential/).



myTTNC

Our advanced online control panel gives you complete control over all aspects of your TTNC account.



Call Statistics

Measure the effectiveness of your advertising or just see how many calls you've received lately.



Hunt Group

Increase your chances of answering your calls by creating a sequence of up to 3 destinations.



Voicemail

Get voice messages sent straight to your email inbox so you make sure you never miss out on any calls.



Fax to Email

Ditch the old fax machine and dedicated line and receive your fax messages straight to your email.



Google Analytics Integration

Integrate your call data with Google Analytics and track it alongside your web traffic.

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