

0800 FREEPHONE NUMBERS

Promote your business with 0800 Numbers from £20 a year

When you think about where your customers are most likely to be calling you from, and it's going to be from their office or home landline, then a 0800 Number will be great for your business. Customers like the fact that you want them to call so you make it easy, and free, for them to do so.

A well known 08 number range across the UK and free to call



Numbers start at just £20 a year, with more memorable numbers available



Encourage calls from landline callers by giving them a free to call number



0800 Numbers are **proven to increase response as well as repeat calls**



Increase your business's reach with a number that's not specific to a geographic area

0800 numbers are strong advertising tools

Freephone numbers have long been recognised as a powerful marketing tool to use in business. They show that you're customer friendly and reliable because you've put your customer first by enabling them to call you for free. Your customers will want to call you more frequently and become more loyal to you.

Use Freephone numbers alongside other number ranges

It would be wrong to ignore the fact that calling a freephone number from a mobile is not free. This should have changed by June 2015, but in the meantime you can think about using 0800 numbers alongside other number ranges, like [Local Numbers](#). This will provide your customers with a way of calling you for free regardless of whether they're calling you from a landline or mobile. You can find out more about Local Numbers here: <http://www.ttnco.uk/phone-numbers/01-and-02-numbers/>

Pay As You Go for calls to your 0800 numbers

Much like a PAYG mobile, you buy call credit in advance and we deduct the call charges from this as you receive calls. It's a great way for you to just pay for the time that you spend on each of your calls and take complete control of how often you're paying out for call credit.

- ▶ **No regular payments**, top up when you need to through your online account.
- ▶ Use the **Automatic Top Up** service to add credit when it's needed.
- ▶ **Your call credit doesn't have a time limit**, it only goes down because of the calls you get.
- ▶ **Receive free Email and SMS alerts** when your credit is running low.

Top Up amounts, call charges and amount of minutes

£25	Landline rate	Mobile rate	Landline mins	or	Mobile mins
	3.5p	12p	710		205
£50	Landline rate	Mobile rate	Landline mins	or	Mobile mins
	3.5p	12p	1,425		415

The rates shown are per minute and based on forwarding to a UK destination. A minimum cost of 1p applies to each chargeable call. [View all rates here](http://www.ttnc.co.uk/phone-numbers/0800-numbers/pay-as-you-go/) (http://www.ttnc.co.uk/phone-numbers/0800-numbers/pay-as-you-go/).

Keep the call credit on your account topped up

You're in charge of adding more call credit. You're in charge of checking how much call credit you have, although we do help you out with this. One way we've developed for you to do this is through [myTTNC](http://www.ttnc.co.uk/myttnc/) (http://www.ttnc.co.uk/myttnc/). This is your online control panel through which, at any point, you can log in and check your call credit balance and top up when you need to.

Pay Monthly for calls to your 0800 Numbers

On one of our Pay Monthly tariffs you'll be adding a fixed amount of call credit to your account on the 1st of each month. We'll then deduct your call charges from this based on how many seconds you're on the call.

- ▶ **Get our lowest call forwarding rates** to both UK landlines and mobiles; so you get more minutes for your money.
- ▶ **No fixed term contracts**, you're on a rolling monthly renewal so you won't get tied to the wrong tariff.
- ▶ **Upgrade (or downgrade) between tariffs** when you need to so you get the best tariff.
- ▶ **Receive free Email and SMS alerts** when your credit is running low; add call credit to your account as back up to cover any additional call charges in a month.
- ▶ If you use all your monthly allowance there's no change to the rate, **you always get the best forwarding rates.**

Tariffs, inclusive minutes and additional call charges

£10	Landline mins 300	or	Mobile mins 125	Landline rate 3.4p	Mobile rate 8p
£15	Landline mins 500	or	Mobile mins 200	Landline rate 3p	Mobile rate 7.5p
£25	Landline mins 900	or	Mobile mins 360	Landline rate 2.8p	Mobile rate 7p
£45	Landline mins 1,700	or	Mobile mins 705	Landline rate 2.7p	Mobile rate 6.4p
£60	Landline mins 2,400	or	Mobile mins 1,000	Landline rate 2.5p	Mobile rate 6p

The rates shown are per minute and based on forwarding to a UK destination. A minimum cost of 1p applies to each chargeable call. [View all rates here](http://www.ttnc.co.uk/phone-numbers/0800-numbers/pay-monthly/) (http://www.ttnc.co.uk/phone-numbers/0800-numbers/pay-monthly/).

Add call credit to your account at the start of each month

At the start of each month, your account will be topped up with your monthly allowance of call credit. Any credit you had left from the previous month is cleared first; it doesn't rollover.

– **Extra surcharge for calls in from BT payphones or UK mobile** –

When calls are made to 0800/0808 numbers from either BT payphones or UK mobile there is a surcharge on top of the normal call forwarding rates shown above. See the table below for details of these surcharges:

	Surcharge (p/min)
Calls from UK mobiles	2p
Calls from BT payphones	85p

If you would like to avoid the BT payphone surcharge, you can either disable access in myTTNC or contact us so we can block this type of call.

— New to virtual numbers? Here's a guide to how they work —



Buy a number to use on your website, business stationary or on the side of your van



You set up your number to forward to your mobile or landline (or even both)



When someone calls, we forward the call to you and you answer it as normal

— Get an 0800 Number and get the Essential Package free —

Some providers will charge you to make the simplest of changes to your virtual numbers; but we don't believe in that. We want you to have control of your numbers and give you the tools to really make the most of them.

You can see all included services [here](http://www.ttnc.co.uk/call-management/essential/) (<http://www.ttnc.co.uk/call-management/essential/>).



myTTNC

Our advanced online control panel gives you complete control over all aspects of your TTNC account.



Call Statistics

Measure the effectiveness of your advertising or just see how many calls you've received lately.



Hunt Group

Increase your chances of answering your calls by creating a sequence of up to 3 destinations.



Voicemail

Get voice messages sent straight to your email inbox so you make sure you never miss out on any calls.



Fax to Email

Ditch the old fax machine and dedicated line and receive your fax messages straight to your email.



Google Analytics Integration

Integrate your call data with Google Analytics and track it alongside your web traffic.

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