

# Schedule 4 - Refer-a-Friend Scheme

- 1** Any direct TTNC retail customer can participate in the 'Refer-a-Friend' scheme (the Scheme).
- 2** There is no minimum period to have held an Account with TTNC to participate in the Scheme. The only requirement is that the Referrer's Account is not suspended for any reason that TTNC deems fit for the Referrer to be ineligible to participate.
- 3** Anyone who is not an existing Customer of TTNC can participate in the Scheme by first placing an Order with TTNC subject to these Conditions.
- 4** To participate in the Scheme, the Referrer must provide their TTNC customer reference number to their Referred Individual. This can be done by any means they wish.
- 5** The Referred Individual will be asked during the Order process to provide the Referrer's TTNC customer reference number in order for the Referrer to benefit from the Scheme. If the Referred Individual has followed links provided by the Referrer, such as from an email, the Referrer's TTNC customer reference number will be automatically populated in the correct field.
- 6** Subject to the requirements included in this Schedule, the Referrer will receive £10 of call credit. This will be added automatically to their existing Call Charge Balance.
- 7** Notification will be provided to the Referrer and an invoice will be placed in their Account for the purposes of auditing.
- 8** The Referrer will receive £10 of call credit for every Referred Individual that provides the Referrer's TTNC customer reference number when completing their FIRST Order only.
- 9** TTNC reserves the right to deem either the Referrer or Referred Individual as ineligible to participate in the Scheme at its sole discretion and without notice.
- 10** A Referred Individual can subsequently go on to participate in the Scheme as a Referrer, once their account with TTNC is set up.
- 11** Call credit earned through participation in the Scheme may not be redeemed for cash. Any call credit earned in the Scheme is non-refundable and non-transferable.

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**12** TTNC reserves the right to deduct any call credit allocated as part of the Scheme at our sole discretion and without notice.

**13** There are no limits to how many unique Referred Individuals can use one Referrer's TTNC Customer Reference Number.

**14** TTNC reserves the right to modify or otherwise change the terms of this Schedule at any time as it sees fit. TTNC shall make such modifications by way of publishing revised terms on the TTNC website. Customers shall be deemed to have accepted any modifications as published from time to time.

**15** Customers wishing to take part in the Scheme are deemed to have accepted the terms of the Scheme in the form published on the TTNC website at the date the Referred Individual's Order is received by TTNC.

Freephone: 0800 468 1000

Telephone: 020 3151 1000

Email: [sales@ttnc.co.uk](mailto:sales@ttnc.co.uk)

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