

# Terms of website use

## About this document

This page (together with the documents referred to on it) tells you the terms of use on which you may make use of our website at [www.ttnco.uk](http://www.ttnco.uk) and its constituent parts/related sites (“**our sites**”) including our online control panel, myTTNC (landing page at [www.myttnco.uk](http://www.myttnco.uk)) (“**myTTNC**”), whether as a guest or a registered user. Please read these terms of use carefully before you start to use our sites. By using our sites, you indicate that you accept these terms of use and that you agree to abide by them. If you do not agree to these terms of use, please refrain from using our sites.

## Information about us

[www.ttnco.uk](http://www.ttnco.uk) and its constituent parts/related sites are operated by TTNC Limited (“We”). We are registered in England and Wales under company number 05256607 and have our registered office at 4 Wells Street, Chelmsford, Essex, CM1 1HZ. Our VAT number is 853462419.

We are regulated by Ofcom.

We are a limited company.

## Accessing our sites

Access to our sites is permitted on a temporary basis, and we reserve the right to withdraw or amend the service we provide on our sites without notice (see below). We will not be liable if for any reason our sites are unavailable at any time or for any period.

From time to time, we may restrict access to some parts of, or the entirety of, a site or all of our sites to users who have registered with us.

If you choose, or you are provided with, a user identification code, password or any other piece of information as part of our security procedures, you must treat such information as confidential, and you must not disclose it to any third party. We have the right to disable any user identification code or password, whether chosen by you or allocated by us, at any time, if in our opinion you have failed to comply with any of the provisions of these terms of use.

You are responsible for making all arrangements necessary for you to have access to our sites. You are also responsible for ensuring that all persons who access our sites through your internet connection are aware of these terms, and that they comply with them.

## Intellectual property rights

We are the owner or the licensee of all intellectual property rights in our sites, and in the material published on them. Those works are protected by copyright laws and treaties around the world.

All such rights are reserved.

You may print off one copy, and may download extracts, of any page(s) from our sites for your personal reference and you may draw the attention of others within your organisation to material posted on our sites.

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You must not use any part of the materials on our sites for commercial purposes without obtaining a licence to do so from us or our licensors.

If you print off, copy or download any part of our sites in breach of these terms of use, your right to use our sites will cease immediately and you must, at our option, return or destroy any copies of the materials you have made.

## Reliance on information posted

Commentary and other materials posted on our sites are not intended to amount to advice on which reliance should be placed. We therefore disclaim all liability and responsibility arising from any reliance placed on such materials by any visitor to our sites, or by anyone who may be informed of any of their contents.

## Our sites change regularly

We aim to update our sites regularly, and may change the content at any time. If the need arises, we may suspend access to our sites, or close it indefinitely. Any of the material on our sites may be out of date at any given time, and we are under no obligation to update such material.

## Our liability

The material displayed on our sites is provided without any guarantees, conditions or warranties as to its accuracy. To the extent permitted by law, we, other members of our group of companies and third parties connected to us hereby expressly exclude:

- ▶ All conditions, warranties and other terms which might otherwise be implied by statute, common law or the law of equity.
- ▶ Any liability for any direct, indirect or consequential loss or damage incurred by any user in connection with our sites or in connection with the use, inability to use, or results of the use of our sites, any websites linked to them and any materials posted on them, including:
  - ▶ loss of income or revenue;
  - ▶ loss of business;
  - ▶ loss of profits or contracts;
  - ▶ loss of anticipated savings;
  - ▶ loss of data;
  - ▶ loss of goodwill;
  - ▶ wasted management or office time; and

whether caused by tort (including negligence), breach of contract or otherwise, even if foreseeable, provided that this condition shall not prevent claims for loss of or damage to your tangible property or any other claims for direct financial loss that are not excluded by any of the categories set out above.

This does not affect our liability for death or personal injury arising from our negligence, nor our liability for fraudulent misrepresentation or misrepresentation as to a fundamental matter, nor any other liability which cannot be excluded or limited under applicable law.

## Information about you and your visits to our sites

We process information about you in accordance with our [Privacy Policy](#). By using our sites, you consent to such processing and you warrant that all data provided by you is accurate.

## Transactions concluded through our sites

Contracts for the supply of services formed through our sites or as a result of visits made by you are governed by our [Terms and Conditions](#) of supply.

## Viruses, hacking and other offences

You must not misuse our sites by knowingly introducing viruses, trojans, worms, logic bombs or other

material which is malicious or technologically harmful. You must not attempt to gain unauthorised access to our sites, the server on which our sites are stored or any server, computer or database connected to our sites. You must not attack our sites via a denial-of-service attack or a distributed denial-of service attack.

By breaching this provision, you would commit a criminal offence under the Computer Misuse Act 1990. We will report any such breach to the relevant law enforcement authorities and we will cooperate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use our sites will cease immediately.

We will not be liable for any loss or damage caused by a distributed denial-of-service attack, viruses or other technologically harmful material that may infect your computer equipment, computer programs, data or other proprietary material due to your use of our sites or to your downloading of any material posted on them, or on any website linked to them.

## Linking to our site

You may link to any page on any of our sites, provided you do so in a way that is fair and legal and does not damage our reputation or take advantage of it, but you must not establish a link in such a way as to suggest any form of association, approval or endorsement on our part where none exists.

Our sites must not be framed on any other site, nor may you create a link to any part of any of our sites other than the home page. We reserve the right to withdraw linking permission without notice.

If you wish to make any use of material on our sites other than that set out above, please address your request to [support@ttnc.co.uk](mailto:support@ttnc.co.uk).

## Links from our sites

Where our sites contain links to other sites and resources provided by third parties, these links are provided for your information only. We have no control over the contents of those sites or resources, and accept no responsibility for them or for any loss or damage that may arise from your use of them.

## Jurisdiction and applicable law

The English courts will have exclusive jurisdiction over any claim arising from, or related to, a visit to any of our sites. These terms of use and any dispute or claim arising out of or in connection with them or their subject matter or formation (including non-contractual disputes or claims) shall be governed by and construed in accordance with the law of England and Wales.

## Trade marks

“myTTNC” and “TTNC” are unregistered trade marks used by TTNC Limited.

## Variations

We may revise these terms of use at any time by amending this page. You are expected to check this page from time to time to take notice of any changes we made, as they are binding on you. Some of the provisions contained in these terms of use may also be superseded by provisions or notices published elsewhere on our sites.

## Your concerns

If you have any concerns about material which appears on our sites, please contact [support@ttnc.co.uk](mailto:support@ttnc.co.uk).

Thank you for visiting our sites.

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Telephone: 020 3151 1000

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