

ACCOUNT WIDE CALL MANAGEMENT PACKAGES

Add more to your account from
£7 a month

We give you the Essential Package for free when you open an account with us, giving you everything you need to get started. But if you want more services at your disposal, upgrade to one of our three advanced Packages.

Why choose a Package?



Apply the services from your Package to **any of the numbers in your account.**



You can have an unlimited amount of numbers in your account all using the services.



You get over 50% discount off the cost of buying these services separately.

You choose the Package you want

When you open an account with us and start adding numbers to it, you will automatically have the [Essential Package](#) on your account. These are the services that will enable you to start taking calls and make effective use of your numbers.

If you want to, you can add one of our other Packages to your account and have even more Call Management services at your disposal. There are three Packages you could choose from - [Extra](#), [Enhanced](#) and [Everything](#) - ranging from £7 to £21 a month.

Which Package is best for you?

	Essential	Extra	Enhanced	Everything
	Free	£7 monthly	£14 monthly	£21 monthly
CLI Presentation	✓	✓	✓	✓
Hunt Group	✓	✓	✓	✓
Voicemail	✓	✓	✓	✓
myTTNC	✓	✓	✓	✓
Dial In Management	✓	✓	✓	✓
Call Statistics	✓	✓	✓	✓
Email and SMS Alerts	✓	✓	✓	✓
VoIP Termination	✓	✓	✓	✓
Fax to Email	✓	✓	✓	✓
Outbound Fax	✓	✓	✓	✓
Google Analytics	✓	✓	✓	✓
Call Whisper		✓	✓	✓
Voicemail Pro		✓	✓	✓
Missed Call Alert		✓	✓	✓
Call Greeting		✓	✓	✓
Call Blocking		✓	✓	✓
Number Presentation		✓	✓	✓
Time Based Forwarding		✓	✓	✓
Call Screening			✓	✓
Hunt Group Pro			✓	✓
Forward to All			✓	✓
UK Ringtone			✓	✓
Virtual Receptionist			✓	✓
Call Queuing				✓
Inbound Call Recording				✓
Information Line				✓

An explanation of the services

● In the Essential Package
 ● In the Extra Package
 ● In the Enhanced Package
 ● In the Everything Package



CLI Presentation

See your caller's number displayed on your phone's screen before you answer the incoming call.



Hunt Group

Set up a sequence of up to three destinations - giving you a better chance of answering any calls.



Voicemail

Greet any missed callers with the default voicemail greeting and we'll email you their voicemail message.



myTTNC

Take complete control of your numbers and account anytime you need with our advanced online control panel.



Dial In Management

Can't get to a computer? Use our Dial In service to manage your number and voicemail settings.



Call Statistics

Monitor your calls in real time with our different call reporting services.



Email and SMS alerts

Keep up to date with the latest goings on with your numbers and account with both email and SMS alerts.



VoIP Termination

Receive your calls over the internet and in some cases, benefit from free call forwarding.



Fax to Email

Still receive faxes? Ditch that old fax machine and start getting those faxes direct to your email inbox.



Outbound Fax

Need to send a fax? Why not use myTTNC, or even your own email address, to send your fax messages?



● In the Essential Package
 ● In the Extra Package
 ● In the Enhanced Package
 ● In the Everything Package



Google Analytics Integration

If you're already using Google Analytics for your web data, you can now view your call data alongside it.

● ● ● ●



Call Whisper

Hear a short message when you answer your calls, so you can tell which number has been rung.

● ● ●



Voicemail Pro

Expand on the included Voicemail service by having your own custom voicemail message.

● ● ●



Missed Call Alert

Get an email alert within 15 seconds of missing a call, so you can get back to the caller straight away.

● ● ●



Call Greeting

Get your calls off to a great start by greeting your callers with a custom welcome message.

● ● ●



Call Blocking

Don't want to receive calls from a specific number or even an entire number range? Block those unwanted calls.

● ● ●



Number Presentation

See which number has been dialled on your phone's display, so you can answer the call in the most appropriate way.

● ● ●



Time Based Forwarding

Set up different time plans to automatically change your phone's set up to match your business hours.

● ● ●



Call Screening

To answer the call, you need to press '1' on your keypad, making this a great way to avoid your mobile's voicemail.

● ●



Hunt Group Pro

Increase your chances to answer calls by setting up a sequence of up to ten destinations.

● ●

● In the Essential Package
 ● In the Extra Package
 ● In the Enhanced Package
 ● In the Everything Package



Forward to All

Cut down response time by setting up to ten destinations to all ring at the same time when a call comes in.

● ●



UK Ringtone

No matter where in the world you go, your callers will always hear a UK ringtone.

● ●



Virtual Receptionist

Get your callers to the right department by presenting them with a list of options for your different departments.

● ●



Call Queuing

Make sure you don't miss out on any calls by placing your callers in a queue, so you can speak to them when ready.

●



Inbound Call Recording

Automatically record all your calls, to monitor and train those who answer the phone.

●



Information Line

Make sure all your callers here the same information, by automatically delivering a consistent message.

●

Add just the services you want from £2 a month

If you're just looking to get a couple of services, especially when you want to apply them to a single number, Bolt Ons provide a great alternative to Packages. They allow you to purchase each service separately on a per number basis and start from just £2 a month.

Find out more about Bolt Ons here: <http://www.ttnco.co.uk/call-management/bolt-ons/>

Links to the Package pages

Packages overview

<http://www.ttnco.co.uk/call-management/packages/>

Essential Package

<http://www.ttnco.co.uk/call-management/essential/>

Extra Package

<http://www.ttnco.co.uk/call-management/packages/extra/>

Enhanced Package

<http://www.ttnco.co.uk/call-management/packages/enhanced/>

Everything Package

<http://www.ttnco.co.uk/call-management/packages/everything/>

Freephone: 0800 468 1000

Telephone: 020 3151 1000

Email: sales@ttnc.co.uk

Visit us: www.ttnc.co.uk

 Like [TTNC Limited](#)

 Follow [@ttnc](#)

 Follow [TTNC Limited](#)

 Follow [TTNC](#)